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Over-the Phone Interpretation

Quick Reference Card

HOW TO PLACE A CALL TO AVAZA LANGUAGE SERVICES

(OVER-THE-PHONE INTERPRETING)

1. Place Limited English Proficient Person (**LEP**) on **hold** *(or ask to wait if present)*
2. Dial your **OTP TELEPHONE NUMBER**
3. **Press 1** for **Spanish** or **2** for **Other Languages**
4. Be able to provide your:
   - **ACCESS CODE**
   - **Name (or Cost Center ID, LA County)**
   - **Requested Language**
5. **Wait** for Interpreter to begin your session.

OTP TELEPHONE NUMBER

ACCESS CODE

For all other inquiries, please call 1-800-482-8292.

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